



CITY OF SANTA BARBARA

COUNCIL AGENDA REPORT

AGENDA DATE: August 5, 2008
TO: Mayor and Councilmembers
FROM: Community Services Division, Police Department
SUBJECT: Police Software Maintenance Services From Level II, Inc.

RECOMMENDATION:

That Council authorize the Police Information Technology Manager to purchase software maintenance services from Level II, Inc., for the Joint Powers Agreement (JPA) Message Switching System, Journal, and Billing application for one year, with four one-year renewal options, at a Fiscal Year 2009 cost of \$30,498.

DISCUSSION:

As the administrating agency for the Joint Powers Agreement systems, in January 1990, the Santa Barbara Police Department installed a Message Switching System, Journal, and Billing application from Level II, Inc. The Joint Powers Agreement agencies utilize these systems for access to local, state, and national database systems. Today, these systems support 505 workstations, 1,200 users, interface to computer aided dispatch systems at Lompoc Police Department, Santa Maria Police Department, and Santa Barbara Police Department, and process over six million messages annually.

On an annual basis, the JPA adopts a budget that includes the Level II, Inc. software support maintenance expenses. On a semi-annual basis, the Santa Barbara Police Department IT Manager produces statements for each JPA agency based on system usage; the Finance Department generates invoices and the City of Santa Barbara is reimbursed for expenses incurred for that period.

Level II, Inc. is the software author of the Message Switching System, the Journal, and the Billing application. Software support of these systems is only available from Level II, Inc. Annual costs for the Message Switching System are based on the number of connected workstations and are anticipated to increase as the network continues to grow. Fiscal Year 2009 costs are \$24,818 for the Message Switching System, \$5,155 for the Journal and \$525 for the Billing application. Option years will be exercised at the City's sole discretion and are subject to continued use of the systems and adoption of budgets.

PREPARED BY: Christine Nail, Police Information Technology Manager
SUBMITTED BY: Cam Sanchez, Chief of Police
APPROVED BY: City Administrator's Office